

CAMBRIDGE SHIPPING CONTAINERS GLOBAL LTD

Terms and Conditions of Business

Sale · Hire · Conversions · UK-Wide Delivery

Version 1.1 — April 2026

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1. Definitions

In these Terms and Conditions, the following definitions apply:

"The Company": Cambridge Shipping Containers Global Ltd (Company No. 16694875), trading as CS Containers Global, registered at 7 Harcourt Road, Bexleyheath, Kent DA6 8AQ.

"The Buyer": The person, firm or company who purchases or hires Goods from the Company.

"Goods": Shipping containers (new or used), modified containers, container conversions and any associated products or accessories supplied by the Company.

"Container": Any shipping container, storage container, modified container or converted unit supplied by the Company.

"Order": The Buyer's order for Goods as set out in a written quotation accepted by the Buyer.

"Quotation": A written quotation issued by the Company, valid for 7 days unless otherwise stated.

"Delivery": The physical transport and placement of Goods at the Buyer's specified location.

"HIAB": A vehicle-mounted hydraulic crane used for loading, transporting and offloading containers.

"Conversion": Any modification, adaptation or fit-out of a container beyond its standard specification.

"CSC Plate": The International Convention for Safe Containers safety approval plate affixed to containers approved for international freight.

"Hire Period": The duration for which a Container is hired, as specified in the Order.

2. General

2.1 These Terms and Conditions apply to all sales, hire arrangements and conversion services provided by the Company. By placing an Order, the Buyer agrees to be bound by these Terms.

2.2 No variation of these Terms shall be binding unless agreed in writing by the Company.

2.3 These Terms supersede any terms or conditions put forward by the Buyer, whether in a purchase order or otherwise, unless specifically agreed in writing by the Company.

2.4 The Company reserves the right to amend these Terms from time to time. The Terms in force at the time the Order is placed shall apply.

3. Quotations and Orders

3.1 All quotations are issued in writing (by email or document) and are valid for 7 days from the date of issue, unless otherwise stated.

3.2 Quotations are subject to availability. The Company reserves the right to withdraw or amend a quotation at any time before acceptance.

3.3 An Order is formed when the Buyer accepts a Quotation in writing (including by email) and, where applicable, pays the required deposit.

3.4 All Orders are subject to these Terms and Conditions. Acceptance of a Quotation constitutes acceptance of these Terms.

3.5 The Company reserves the right to decline any Order at its discretion.

4. Prices and Payment

4.1 All prices are quoted in pounds sterling and are exclusive of VAT unless otherwise stated. VAT will be charged at the applicable rate.

4.2 Prices are based on costs at the time of quotation. The Company reserves the right to adjust prices to reflect changes in supplier costs, exchange rates or transport costs where these arise between quotation and delivery, with notice to the Buyer.

4.3 Payment terms are as set out in the Quotation. Unless otherwise agreed in writing, the standard payment terms are:

- Container sales: deposit on order (see Section 5), balance in full prior to delivery
- Container hire: as per the hire agreement (see Section 9)
- Conversions: staged payments as set out in the conversion agreement (see Section 10)

4.4 Payment may be made by bank transfer. The Company's bank details will be provided on the invoice.

4.5 The Company reserves the right to charge interest on overdue invoices at a rate of 8% above the Bank of England base rate, in accordance with the Late Payment of Commercial Debts (Interest) Act 1998.

4.6 The Company reserves the right to suspend further deliveries or services if any payment is overdue.

5. Deposits

5.1 A non-refundable deposit is required to secure an Order. The deposit amount will be stated in the Quotation.

5.2 The deposit reserves the specified Container(s) or conversion slot and is deducted from the total price.

5.3 If the Buyer cancels the Order after paying the deposit, the deposit is forfeit (see Section 11 for cancellation terms).

5.4 If the Company is unable to fulfil the Order, the deposit will be refunded in full within 14 days.

6. Delivery

6.1 Delivery is arranged by the Company using third-party HIAB transport operators. Delivery charges are as quoted and are in addition to the price of the Goods unless stated otherwise.

6.2 Delivery dates are estimated and given in good faith but are not guaranteed. The Company shall not be liable for any delay in delivery.

6.3 The Buyer is responsible for ensuring:

- Adequate access for the delivery vehicle (typically a 32-tonne HIAB lorry requiring firm, level ground)
- Sufficient space and clearance for the HIAB crane to operate safely (minimum 1 metre clearance above the container landing position, no overhead cables or obstructions)
- The ground at the placement site is suitable to bear the weight of the container (a 20ft container weighs approximately 2,200 kg empty; a 40ft approximately 3,800 kg)
- Any required permissions from landlords, local authorities or site managers are obtained in advance

6.4 If the delivery vehicle is unable to complete delivery due to inadequate access, ground conditions, or any other reason within the Buyer's control, the Buyer shall be responsible for any aborted delivery charges incurred.

6.5 Risk in the Goods passes to the Buyer upon delivery (when the Container is placed at the Buyer's specified location). The Buyer should inspect the Goods at the point of delivery.

6.6 Any damage in transit must be reported to the Company within 24 hours of delivery, with photographic evidence. Claims made after this period may not be accepted.

7. Container Condition and Inspection

7.1 Containers are graded and described according to industry-standard classifications:

- New / One-Trip: manufactured new, typically used for one sea voyage only. In excellent condition with minimal cosmetic wear.
- Grade A (Wind and Watertight): used container in good structural condition, confirmed wind and watertight. May have cosmetic blemishes, surface rust or minor dents consistent with age and use.
- Grade B (Wind and Watertight): used container that is wind and watertight but may show more significant cosmetic wear, patches, or repairs.
- As-Is: sold in its current condition without wind and watertight warranty. Suitable for storage where weatherproofing is not critical, or for conversion base units.

7.2 Photographic evidence of the specific container (or a representative unit of equivalent grade) will be provided where possible prior to delivery.

7.3 The Buyer should inspect the Container upon delivery. Any concerns regarding condition must be raised with the Company within 24 hours. Once accepted, the condition is deemed satisfactory.

7.4 Containers sold for domestic storage or site use may not carry a current CSC plate. Containers required for international shipping or intermodal transport must be specifically ordered as CSC-plated and cargo-worthy.

8. Title and Risk

8.1 Risk in the Goods passes to the Buyer upon delivery (see Section 6.5).

8.2 Title (ownership) in the Goods shall not pass to the Buyer until payment has been received in full.

8.3 Until title has passed, the Buyer shall hold the Goods as bailee for the Company, shall store them separately and in a manner that identifies them as the Company's property, and shall not sell, dispose of, modify or encumber the Goods.

8.4 The Company reserves the right to recover Goods for which payment has not been received in full. The Buyer grants the Company an irrevocable licence to enter any premises where the Goods are stored for the purpose of recovery.

9. Container Hire Terms

9.1 Containers available for hire are let on the terms set out in this section and any additional terms stated in the hire agreement.

9.2 The Hire Period commences on the date of delivery and continues for the minimum period stated in the hire agreement, then on a rolling basis until terminated by either party giving 28 days' written notice.

9.3 Hire charges are payable monthly in advance, by bank transfer or as otherwise agreed. The first month's hire and any delivery and collection charges are payable before delivery of the Container(s).

9.4 The Buyer shall:

- Use the Container only for lawful storage purposes (or as otherwise agreed in writing)
- Not modify, alter, paint or affix anything to the Container without the Company's prior written consent
- Maintain the Container in the same condition as delivered (fair wear and tear excepted)
- Not move or relocate the Container from the agreed site without the Company's consent
- Insure the Container against fire, theft, flood and accidental damage for the duration of the Hire Period
- Allow the Company reasonable access to inspect the Container upon request

9.5 The Buyer is liable for any damage to the Container beyond fair wear and tear during the Hire Period. Repair costs will be charged at the Company's reasonable cost.

9.6 At the end of the Hire Period, the Company will arrange collection of the Container. The Buyer must ensure the Container is empty, accessible and available for collection. Collection charges apply as quoted.

9.7 If the Buyer fails to make the Container available for collection, hire charges will continue to accrue until the Container is returned.

10. Container Conversions

10.1 Container conversion work (offices, workshops, classrooms, kiosks, bespoke units) is carried out to the specification agreed in writing between the Company and the Buyer prior to commencement.

10.2 A detailed written specification will be provided with the conversion quotation. Any changes to the specification after work has commenced may incur additional charges and delay.

10.3 Payment for conversion work is typically structured as follows (unless otherwise agreed):

- Deposit on order: 50% upfront, as stated in the Quotation
- Progress payment: at agreed milestone(s) during the conversion (where applicable)
- Balance: payable in full before delivery of the Container

10.4 The Company will notify the Buyer when the conversion is complete and invite inspection (either in person or via photographs and video). The Buyer should raise any concerns within 7 days of notification.

10.5 Conversion work is warranted against defects in workmanship for a period of 12 months from the date of delivery. This warranty does not cover damage caused by misuse, neglect, unauthorised modification, or normal wear and tear.

10.6 Where the conversion includes electrical or plumbing installations, these will be carried out by appropriately qualified tradespeople and certified in accordance with current Building Regulations and British Standards where applicable.

11. Cancellation and Returns

11.1 Orders may be cancelled by the Buyer in writing prior to delivery, subject to the following:

- The deposit is non-refundable
- If the Container has been prepared, moved from depot or loaded for transport, the Buyer may be liable for costs incurred
- If conversion work has commenced, the Buyer is liable for all costs incurred to date plus the non-refundable deposit

11.2 Containers are not sold on a sale-or-return basis. Returns are accepted only at the Company's discretion and may be subject to a restocking fee and the Buyer bearing return transport costs.

11.3 Where the Buyer is a consumer (as defined in the Consumer Rights Act 2015), nothing in these Terms shall affect the Buyer's statutory rights under Part 1 of the Consumer Rights Act 2015, including the rights to goods being of satisfactory quality, fit for purpose and as described.

11.4 Where the Buyer is acting in the course of a business, the contract is governed by the Sale of Goods Act 1979. The implied conditions under sections 13–15 of that Act (description, satisfactory quality, fitness for purpose) apply except to the extent that any exclusion or limitation is reasonable under section 6 of the Unfair Contract Terms Act 1977.

12. Warranty and Liability

12.1 Containers described as wind and watertight are warranted as such at the time of delivery. This warranty is given for a period of 30 days from delivery. Any claim must include photographic evidence of the defect.

12.2 Containers described as "As-Is" carry no warranty of any kind.

12.3 The Company's total liability in respect of any claim shall not exceed the price paid by the Buyer for the Goods in question.

12.4 The Company shall not be liable for any indirect, consequential or special loss, including loss of profit, loss of business, loss of use, or any costs arising from the Buyer's inability to use the Goods.

12.5 Nothing in these Terms excludes or limits the Company's liability for death or personal injury caused by negligence, fraud, or any other liability that cannot be excluded or limited by law.

13. Force Majeure

13.1 The Company shall not be liable for any delay or failure to perform its obligations where such delay or failure is caused by circumstances beyond its reasonable control, including but not limited to:

- Acts of God, flood, earthquake, storm or other natural disaster
- Epidemic, pandemic or public health emergency
- War, threat of war, armed conflict, terrorism, riot or civil unrest
- Government action, sanctions, embargo or trade restrictions
- Fire, explosion or industrial action
- Disruption to transport networks, port closures or shipping delays
- Failure of third-party suppliers or subcontractors

13.2 In the event of force majeure, the Company will notify the Buyer as soon as reasonably practicable and use reasonable endeavours to mitigate the delay.

14. Confidentiality

14.1 Both parties agree to keep confidential any commercially sensitive information disclosed in the course of their business relationship, including pricing, supplier details and customer information.

14.2 This obligation does not apply to information that is already in the public domain, is required to be disclosed by law, or is disclosed to professional advisors under a duty of confidentiality.

15. Data Protection

15.1 The Company processes personal data in accordance with the UK GDPR and the Data Protection Act 2018. Full details are set out in the Company's Data Management and GDPR Policy, available on request or at cscontainersglobal.co.uk.

15.2 The Buyer's contact and transaction data will be retained for a period of 6 years from the last transaction for legal and accounting purposes.

16. Dispute Resolution

16.1 In the event of a dispute arising from these Terms or any Order, the parties shall first attempt to resolve the matter by direct negotiation in good faith.

16.2 If the dispute cannot be resolved by negotiation within 30 days, either party may refer the matter to mediation in accordance with the Centre for Effective Dispute Resolution (CEDR) model mediation procedure.

16.3 Nothing in this clause prevents either party from seeking urgent injunctive or other equitable relief from the courts.

17. Governing Law and Jurisdiction

17.1 These Terms and any contract formed under them shall be governed by and construed in accordance with the laws of England and Wales.

17.2 The courts of England and Wales shall have exclusive jurisdiction to settle any dispute arising from or in connection with these Terms.

— *End of Terms and Conditions* —

Document: Terms and Conditions of Business

Version: 1.1

Date: April 2026

Company: Cambridge Shipping Containers Global Ltd

Director: Phil Cambridge